


# Installation, Operation and Maintenance

# Watts® Home Mobile App



**⚠ WARNING**

 Please read carefully before proceeding with installation. Your failure to follow any attached instructions or operating parameters may lead to the product's failure. Keep this Manual for future reference.

**THINK SAFETY FIRST**



**NOTICE**

Watts is not responsible for failures due to connectivity issues, power outages, or improper installation.



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# Before You Begin

## Legal

Before using the Watts® Home mobile application, you must agree to the Watts Terms of Use and Privacy Policy. These are available on the Watts.com website.

- <https://www.watts.com/terms-of-use>
- <https://www.watts.com/privacy-policy>

## Download the Mobile App

The Watts Home mobile application supports both iOS and Android versions.

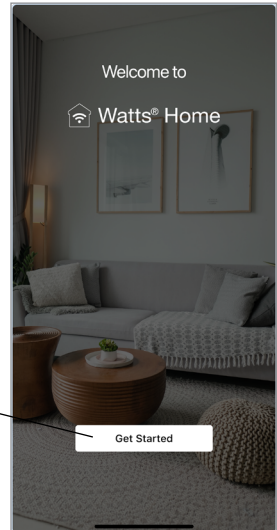
iOS: <https://apps.apple.com/us/app/watts-home/id1500497974>

Android: <https://play.google.com/store/apps/details?id=com.watts.home>

## Get Started

Welcome to Watts Home!

On the welcome page, tap “Get Started” button.



# Create Account

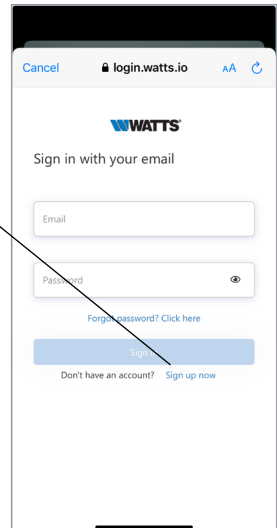
Tap the “Sign up now” link to create a Watts account.

Scroll down to the bottom of the Terms of Use and Privacy Policy and tap “Accept & Continue” button.

Enter your email address. This is used to create your Watts account.

To protect your identity, a verification code is sent to your email inbox. Enter the verification code into the app.

Lastly, create a password.



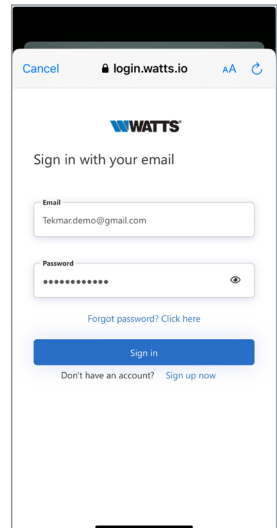
# Login

To use the Watts Home app, enter your email address and password then tap “Sign in” button.

To protect your identity, keep your password secret and do not share it with other users. Watts Technical Support will never ask you to share your password.

Watts uses Microsoft Azure for hosting the mobile app services. It is normal for a dialog box to be displayed, asking if you wish to use watts.io to log in.

If you forget your password, tap the “Forgot password” link. A notification email will be sent to your email address with a link to create a new password.



# Locations - Create a Location

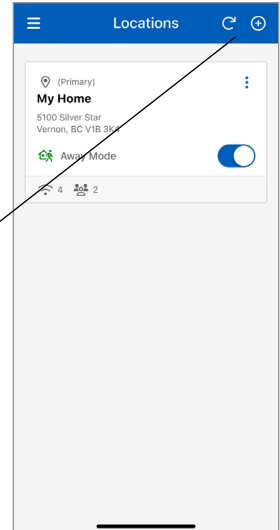
The app uses Locations to organize where your devices are installed and which users are able to view, change, and receive information.

A given location shows the number of devices and users.

Selecting the location directs you to the dashboard for that location.

Tap the ellipsis icon  $\text{⋮}$  to edit, delete, or leave (if it is a shared location) a location.

To add a new location, tap the plus icon  $\text{⊕}$  located upper right.

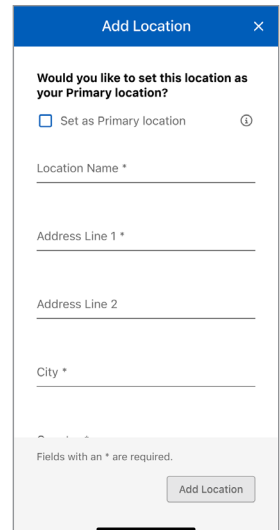


When adding a location you can assign it as the primary location. When multiple locations are listed, at least one location must be designated as your primary location and associated with your Watts Home account.

To create a location, enter the following information:

- Location Name
- Address
- Country
- State or Province
- City
- Zip or Postal Code

When you create a location, you become the location's owner. You can then share this location with other users.



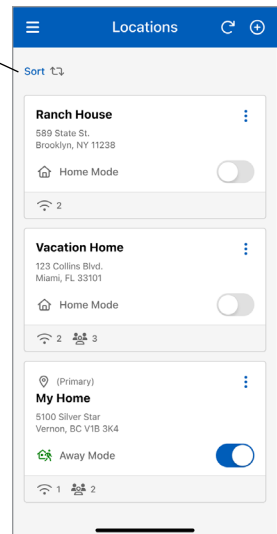
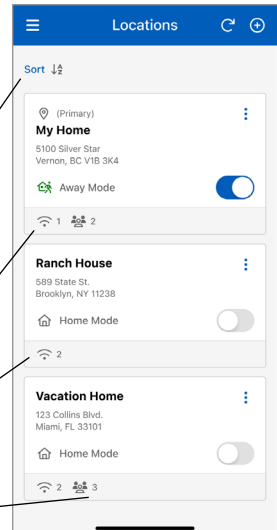
# Locations - Standard and Custom Ordering

Every user will have at least one location and in some cases may have several.

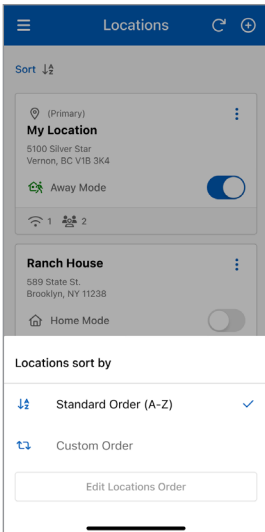
If you have two or more Locations, you can arrange them in the “Standard Order (A-Z)” or create a customized order using Custom Order.

“Standard Order (A-Z)” displays locations in alphanumeric order (1, 2, 3... a, b, c...). To personalize the sorting order of locations, tap Sort then “Custom Order” on the lower menu.

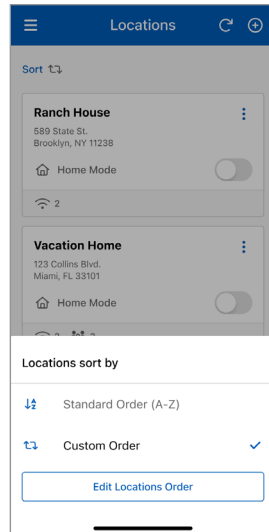
- The icon next to the “Sort” button indicates the current sorting order of the locations. This icon indicates that “Standard Order (A-Z)” is selected.
- Number of devices.
- Shared location tile without the number of users displayed.
- Number of users (only shown for a location that you are the Owner).
- When this icon is next to the “Sort” button, it indicates that Custom Order is selected.



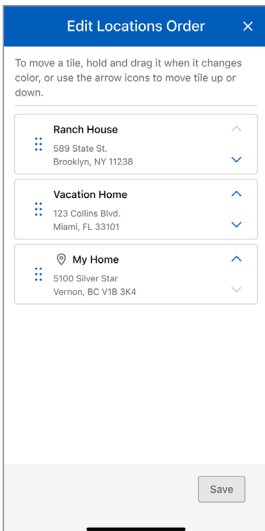
# Locations - Edit Locations Order



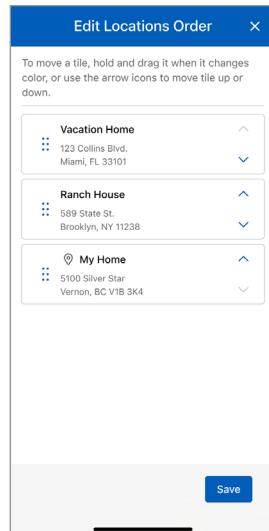
When “Standard Order” is selected, tap “Custom Order” to open the “Edit Locations Order” page.



When “Custom Order” is selected, tap “Edit Locations Order” button to rearrange your locations.



To rearrange your locations on the “Edit Locations Order” page, press and hold a location tile until its color changes, then drag it to your preferred position, or use the arrows to move the up or down.



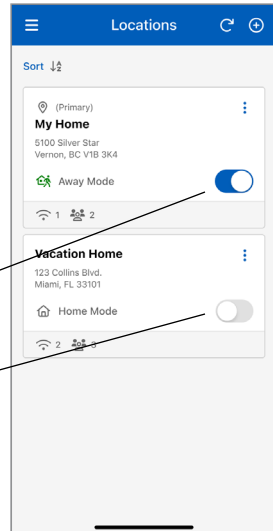
Tap “Save” button after reordering your locations for the updated listing to be displayed on the Locations page.

# Away and Home Modes Toggle

“Away Mode” saves energy by reducing the heating setpoints and increasing the cooling setpoints on your devices when the location is not occupied. For a snow melting control, toggling the switch to “Away Mode” turns off the device and, as melting won’t occur, this saves energy.

Toggle the switch to alternate between “Away Mode” and “Home Mode”.

1. “Away Mode” is enabled when the toggle is turned on.
2. “Home Mode” is enabled when the toggle is turned off.

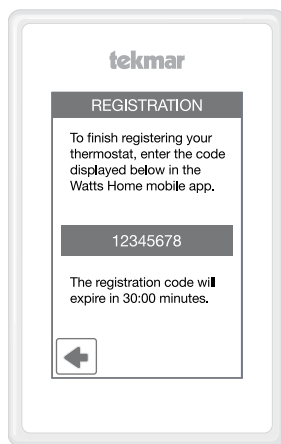
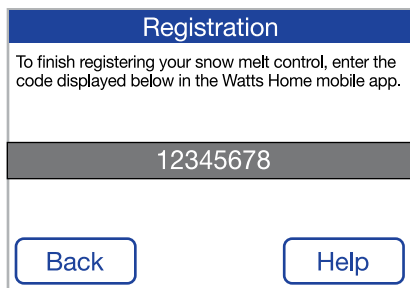




# Adding a tekmar® Device to Watts Home

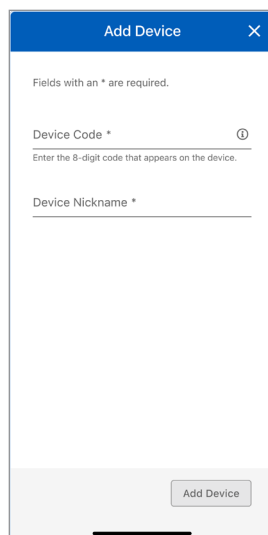
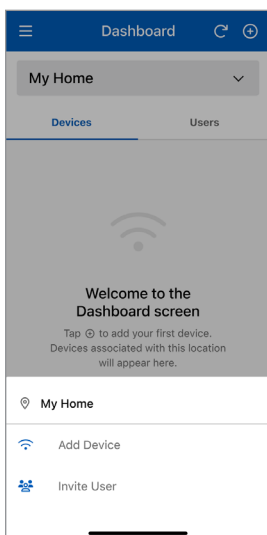
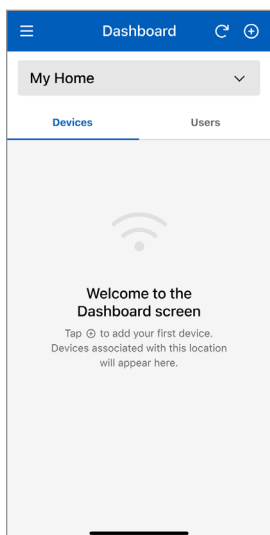
## Step 1

Choose the location within the Watts Home app where you'd like to add a new device.



## Step 2

On your device, open the Wi-Fi menu and tap Register Device.



## Step 3

Go to the application's Dashboard screen and tap the plus icon upper right to initiate the process for adding a new device.

## Step 4

Tap "Add Device" on the lower menu.

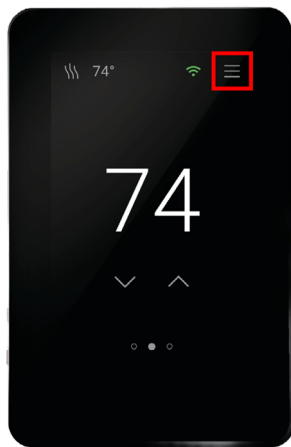
## Step 5

Enter the Device Code that is displayed on the device, next a device nickname, then tap "Add Device" button.

# Adding a SunStat® Device to Watts Home

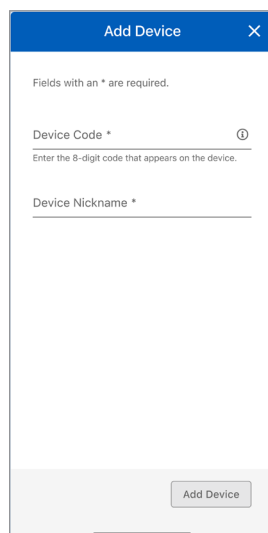
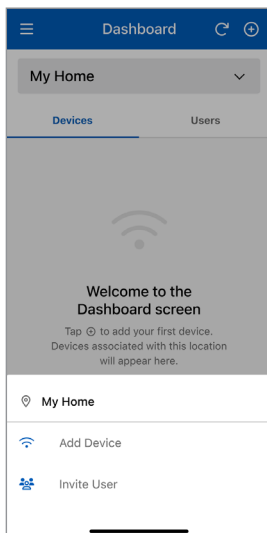
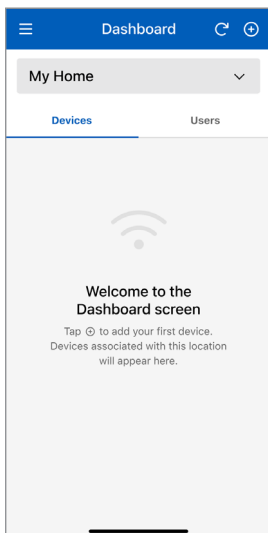
## Step 1

Choose the location within the Watts Home app where you'd like to add a new device.



## Step 2

On the thermostat, go to Menu ≡ and select Settings ⚙, then Services (or Services & Voice), and choose the “Connect” button.



## Step 3

Go the application's Dashboard screen and tap the plus icon upper right to initiate the process for adding a new device.

## Step 4

Tap “Add Device” on the lower menu.

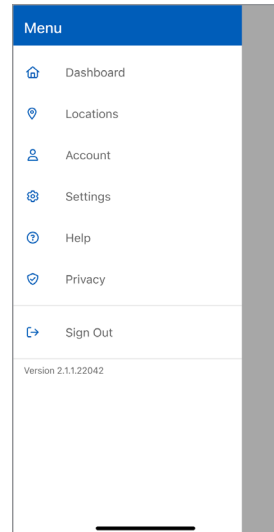
## Step 5

Enter the Device Code that is displayed on the device, next a device nickname, then tap “Add Device” button.

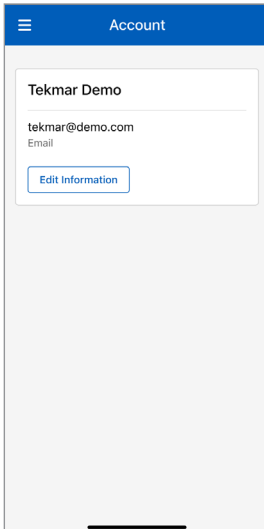
# Menu

Tapping the icon ☰ opens the application menu.

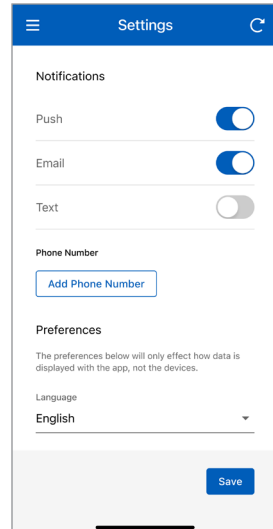
The app version is listed at the bottom of the menu.



# Account & App Settings



Update your personal information by tapping "Account" on the application menu, then "Edit Information" button on the Account page.

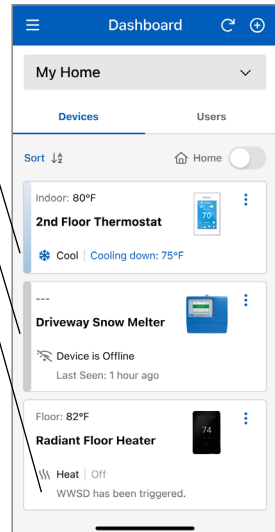
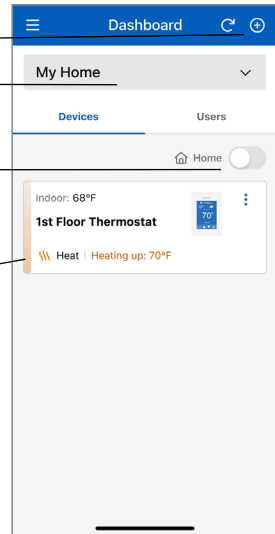


Enable preferred notification method, input a phone number, and specify language preference. Supported languages include English, Español, Français.

# Dashboard

The dashboard shows a list of all your devices. In the list view, each device shows its nickname along with a summary of its status, which includes temperature, operating mode, and current setpoint(s).

- To add a new device, tap the plus icon upper right.
- Location name and locations' drop-down list. Select the drop-down list to change the location.
- To alternate between Away Mode and Home Mode, toggle the switch right for away and left for home. When the switch is left and grayed out, the Away Mode is turned off.
- The orange gradient line on a tile indicates that the device is heating up.
- The blue gradient line on a tile indicates that the device is cooling down.
- The gray line indicates that the device is offline.
- Additional information on the current status of the device is displayed beneath the mode.

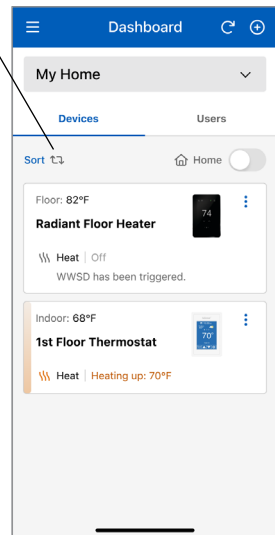
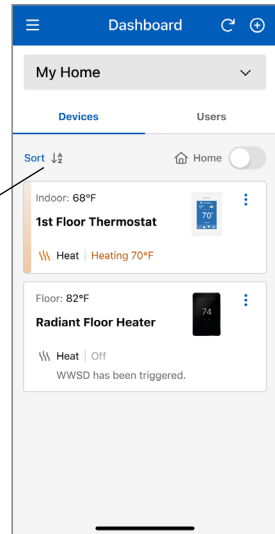


# Dashboard - Standard and Custom Ordering

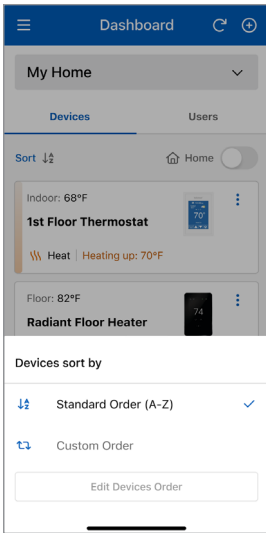
If you have two or more devices, you can arrange them in the “Standard Order (A-Z)” or create a customized order using “Custom Order”.

“Standard Order (A-Z)” displays devices in alphanumeric order (1, 2, 3, ... a, b, c ...). To personalize the sorting order of devices, tap “Sort” button then “Custom Order” on the lower menu.

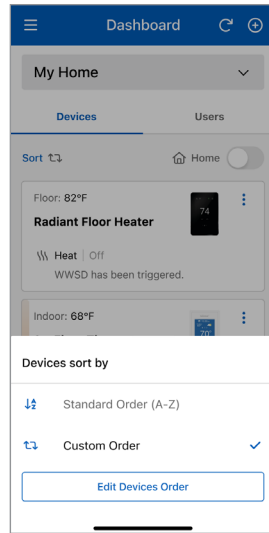
1. The icon next to the “Sort” button indicates the current sorting order of the devices. This icon indicates that “Standard Order (A-Z)” is selected.
2. When this icon is next to the “Sort” button, it indicates that “Custom Order” is selected.



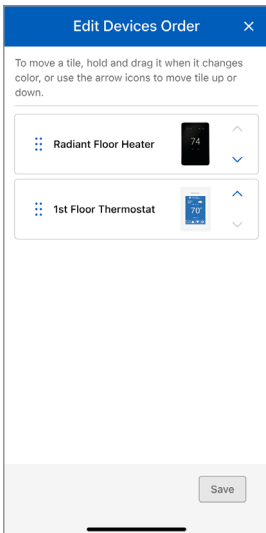
# Dashboard - Edit Devices Order



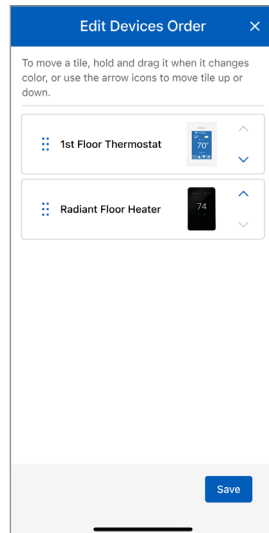
When “Standard Order” is selected, tap “Custom Order” to open the “Edit Devices Order” page.



When “Custom Order” is selected, click “Edit Devices Order” button to rearrange your devices.



To rearrange your devices on the “Edit Devices Order” page, press and hold a device tile until its color changes, then drag it to your preferred position, or use the arrows to move the up or down.



Tap “Save” button after reordering your devices for the updated listing to be displayed on the dashboard.

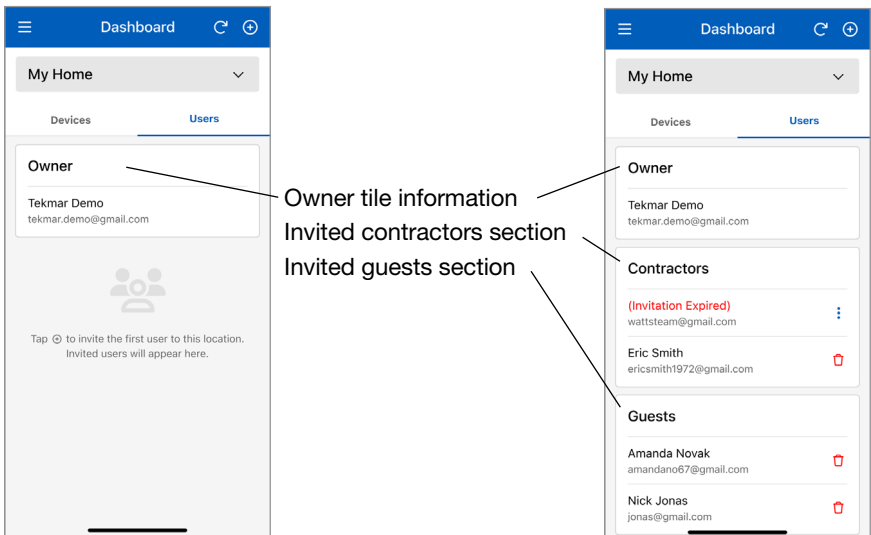
# Users

When you create a location, you become the location's owner. You can then share this location with other users.

The location's owner can invite other users to join the location as either a contractor or a guest. This could be a spouse, child, or property caretaker.

Invited users receive an email in their inbox with instructions to create a Watts account.

Once the invited user creates a Watts account (or if the user already has an account), their invitation is considered accepted, and their name will be listed on this location's users screen.



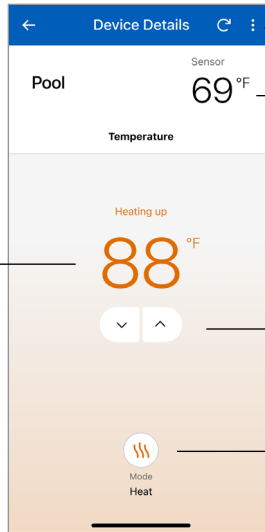
**NOTE:** Contractor and guest are each a shared user at the owner's location. Both types have the same permissions in monitoring or controlling a device at the location but are restricted from adding or deleting devices. As such, the classification of an invited shared user as either contractor or guest is at the owner's discretion for the specific location.

# Setpoint Control

## tekmar 170

Background colors  
Gray: Not heating or cooling  
Orange: Heating up  
Blue: Cooling down

Heating setpoint



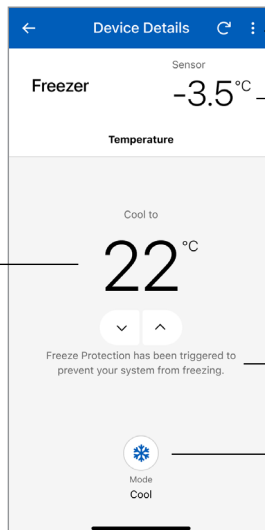
Open device settings

Sensor temperature

Press Up or Down to adjust temperature

Setpoint Control mode (Heat mode)

Cooling setpoint



Open device settings

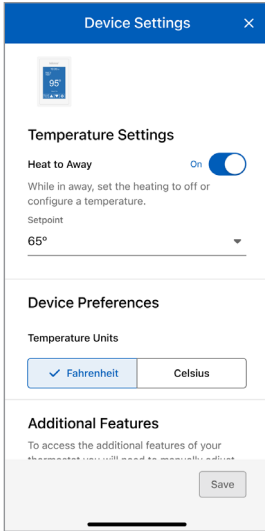
Sensor temperature

Indication that Freeze Protection has been enabled to prevent your system from freezing

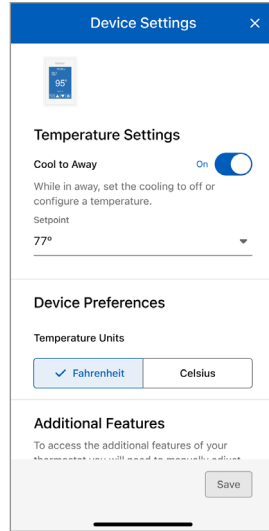
Setpoint Control mode (Cool mode)



# Setpoint Control - Device Settings



The Device Settings page for specifying the temperature units and the Heat to Away setpoint when the Setpoint Control is in heat mode.



The Device Settings page for specifying the temperature units and the Cool to Away setpoint when the Setpoint Control is in cool mode.

# Thermostat

## tekmar 561

Background colors  
 Gray: Not heating  
 Orange: Heating up

Heating setpoint

Thermostat mode

Save the temperature change to the schedule

Open device settings

Indoor or floor temperature

Thermostat Floor temperature settings (only shown if configured or installed)

Cancel the temporary override

Detailed description: This screenshot shows the 'Device Details' screen for a '1st Floor Thermostat'. The background is gray, indicating it is not heating. The indoor temperature is 74°F. The heating setpoint is 65°F. The thermostat mode is set to 'Heat'. There are two buttons at the bottom: 'Cancel Schedule Override' and 'Save to Schedule'. A 'Schedule' toggle is turned on.

## tekmar 562

Background colors  
 Gray: Not heating or cooling  
 Orange: Heating up  
 Blue: Cooling down

Thermostat mode

Thermostat Floor temperature Settings (only shown if configured or installed)

Thermostat Fan settings

Open device settings

Indoor temperature

Cooling setpoint

Detailed description: This screenshot shows the 'Device Details' screen for a '1st Floor Thermostat'. The background is gray, indicating it is not heating or cooling. The indoor temperature is 68°F. The cooling setpoint is 70°F. The thermostat mode is set to 'Cool'. There are three buttons at the bottom: 'Mode Cool', 'Floor 67°F', and 'Fan On'. A 'Schedule' toggle is turned on.

# Thermostat

## tekmar 563 and 564

Background colors  
 Gray: Not heating or cooling  
 Orange: Heating up  
 Blue: Cooling down

Heating setpoint

Thermostat mode

Thermostat Floor temperature Settings (only shown if configured or installed)

Open device settings

Indoor temperature

Cooling setpoint

Thermostat Fan settings

Thermostat Humidity settings

## SunTouch® SunStat

Background colors  
 Gray: Not heating  
 Orange: Heating up

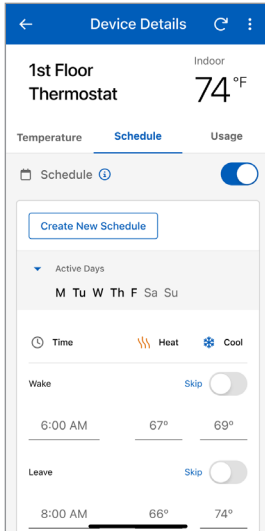
Heating setpoint

Thermostat mode

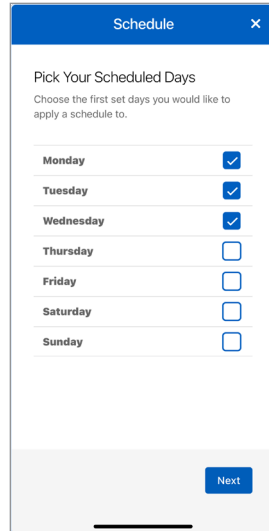
Open device settings

Indoor or floor temperature

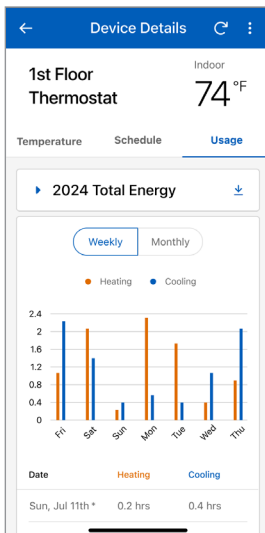
# Thermostat - Schedule, Usage, and Device Settings



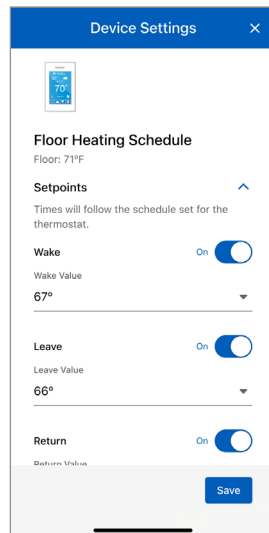
Enter the time and temperatures for your schedule.



When creating a different schedule, the days of the week can be grouped together.



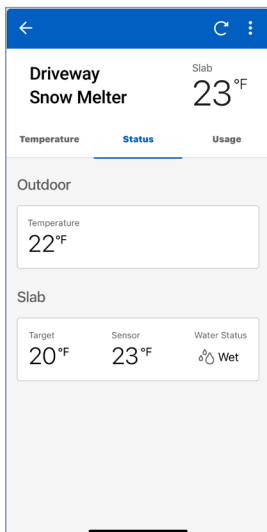
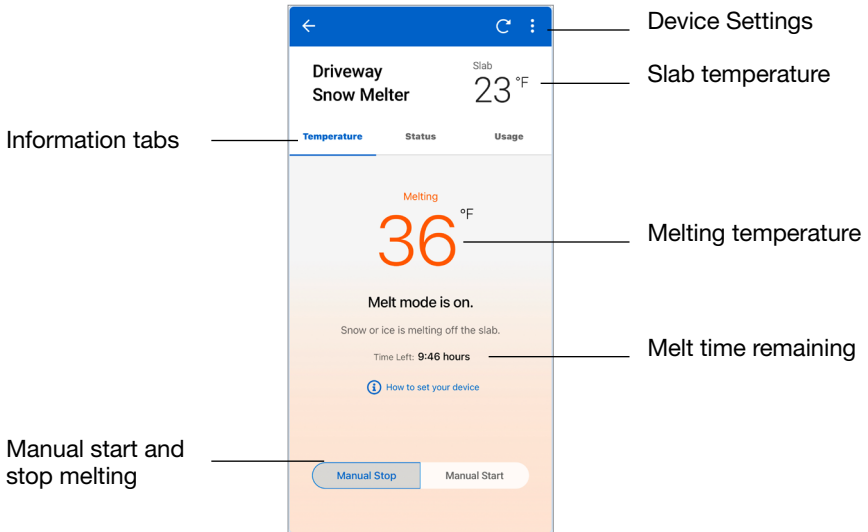
Tap Usage to view the weekly or monthly equipment run time.



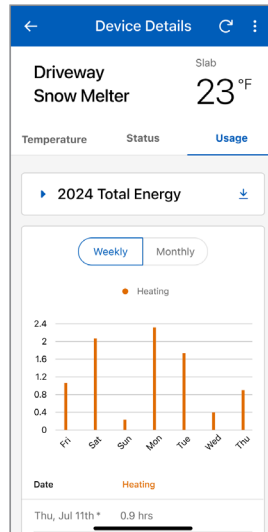
Use the Device Settings page to configure the temperature units, fan settings, humidifier/dehumidifier settings, and floor minimum setpoints.

# Snow Melting Control

## tekmar 670 and 671

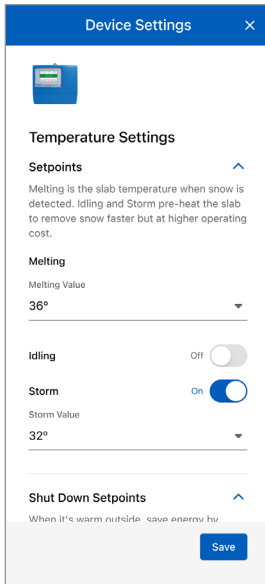


View current status of all sensors.

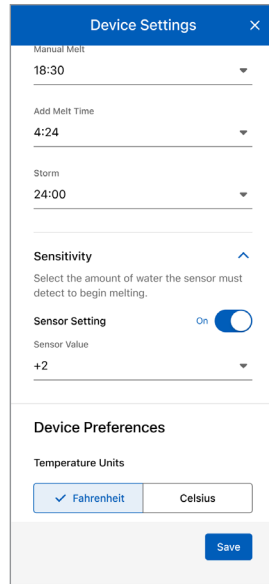


Tap Usage to view the weekly or monthly equipment run time.

# Snow Melting Control - Device Settings



Enter the settings for your temperature setpoints, shutdown setpoints, run times, and temperature preference units.



Scroll down to view all the settings. Tap “Save” button for the settings to take effect.

## Technical Data

Communications	Wi-Fi 802.11n, 2.4 GHz, WPA2 encryption
Mobile app	Apple iOS 12 or higher, Android 10 or higher

**Need help? Go to our website or contact us.**

[Watts.com/support/WattsHome](https://Watts.com/support/WattsHome)

[tekmarControls.com](https://tekmarControls.com) | [tekmar.customerservice@wattswater.com](mailto:tekmar.customerservice@wattswater.com) | 1-800-438-3903

[SunTouch.com](https://SunTouch.com) | [design@watts.com](mailto:design@watts.com) | 1-888-432-8932



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**Canada:** T: (888) 208-8927 • [Watts.ca](https://Watts.ca)

**Latin America:** T: (52) 55-4122-0138 • [Watts.com](https://Watts.com)

